**GENESIS ASSESSMENT-COMMUNICATION**

**Word Document of Mail Text:**

**Subject : Delay in Project Management Payment**

Hi Mudassar,

“Project Management Payment” was expected to get clear on 1st March (Monday). However, due to heavy load and crashed server, the payment was unable to process.

Also, we lost some of our data backups because of the server load. So, there will be a delay of around 3 days in payment processing.

Our team is working on the issues. We ensure that the mistake will not reoccur in the future again.

Thanks and Regards,

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